



QUALITY ASSURANCE POLICY XERTEK PERU S.A.C

Xertek Management together with the Board of directors are committed to provide excellent service to every customer through the continuous development of our quality management system.

The Management recognizes that the quality of our service shall not be compromised. To achieve these objectives, full support, and unreserved commitment of executive management is given to:

- The implementation of an effective documented quality control system, to gain control over risks management and impartiality.
- Striving to control over outstanding processes that can affect the service and the results of our procedures.
- Developing security measures and policies to support client's confidentiality and data safety.
- Promoting awareness by all personnel that the achievement of quality depends on the contribution of every individual.
- Improving turn-around time and accuracy of results.
- Improving Employee development.
- Focusing on client's requirements, improve productivity, reduce non-conformance, and increase profit.
- By complying with our code of ethics and our internal regulations for corruption and crime prevention.

This policy is based primarily on the continual improvement and acknowledged by all our employees who are committed to our objectives of quality assurance.

Jorge Zanatti Lira
General Manager
XERTEK PERU S.A.C.